





Did We Spoil the End User? Building Personalization into JavaServer Faces.

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http://technology.amis.nl/blog







- Demonstration of "FootieFans" application
- Discussion of Trends in Application Development and Deployment
- Run-time Customization of JSF Applications
 - Dynamic Menu, Configurable Text,
 Application Settings, ...
- The SaaS (single instance) deployment
- Personalization of the application







With (in order of appearance)

JSF PhaseListener

AJAX

Faces-Config.xml

JSF Converter

Partial Page Rendering

EL Expressions

SQL

Personalization

SaaS!





Implementation MyHistory

- PhaseListener on Before Render Response
 - If the page to render is one to add to the history, then call …
- HistoryController bean (session scope) that manages the collection of navigation events
 - Display Label, Entity Type and Primary Key
 - bean calls ...
- BusinessService to record event in database for this user
 - Also remove events for deleted records!









Trends in Business Applications

- Web based deployment, SaaS model (fka ASP):
 - single instance with multiple customers
- Web 2.0, AJAX, RIA, 'internet savvy' users
 - Social Networks
- Personalization features: My....
 - My favorites, my history, my preferences
- Standard applications reduced custom development
 - However: customization (configuration)





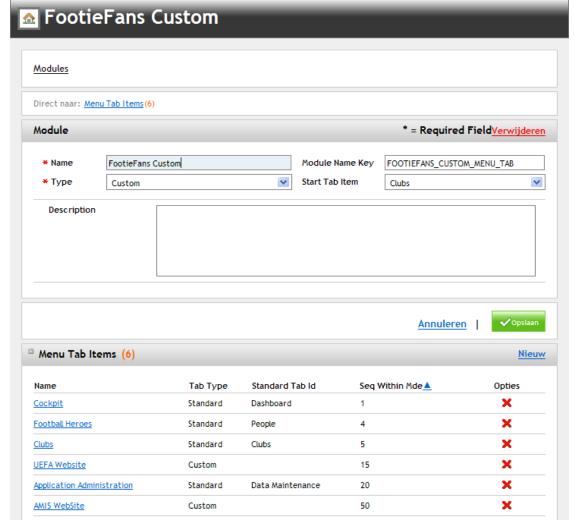
Modules and Menus

- Module & Menu management for FootieFans
- Application Manager can create "Modules":
 - Custom combinations of Menu Tab Items
 - Combining Standard Application Tabs and Custom Tab Items (associated with URLs)
 - Modules can be granted to users





Module & Menu Management



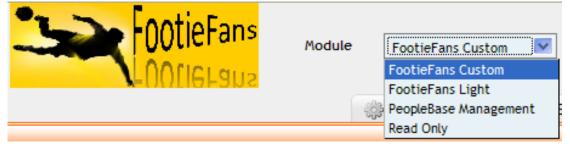


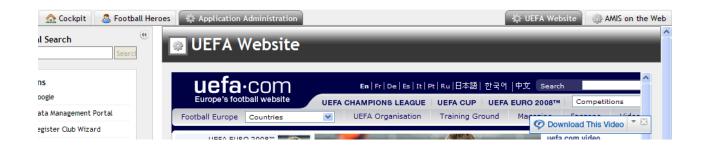


Demonstration of Customization

 At run-time, the user picks one of the available Modules to work in a tailored

setting









Dynamic Menu Implementation

- Database Tables for Modules & Menu Items
- Business Service reads applicable set
- Global Menu component (reusable) leverages ModuleManager bean
 - Bean retrieves Module list from service
 - Bean exposes Items for selected Module
 - Handles change of Module
 - refresh menu items and re-render the page
- JavaScript (document.write) renders HTML















On the fly Customizing Text

- Internationalization of all boilerplate text items is done via ResourceBundles
 - Locale specific property sets: en, fr_ca, nl_be
- The application contains hundreds of references like: label="#{nls['someKey']}"
 - That at runtime are resolved based on the current locale and the available bundles
- Typically, resource bundles are implemented in property files but they do not have to be!





Databased ResourceBundles

- Allows for run-time management of Text
 - via the application's User Interface
 - text entries specific for an organization
- Custom class that extends ListResourceBundle
 - Overriding method Object [][] getContents()
 - Reading the contents from the database
- Force refresh "trick" to load changes from database into the in memory resource bundle





RDBMS backed ResourceBundles

Class DBResourceBundle extends ListResourceBundle

Object[][] getContents()
Locale getLocale()

Translations

- * Orgld
- o Userld
- o Key
- o Locale
- o Text

Business Service (persistency layer)

Map getTranslationsForLocale()



Jug Application 'levels of reality' Factory

Customer



FootieFans Inc.

End User







Mark

Linda



IT HistoryBase

End User













Application Rollout process...



- Development in the Factory
- Production-time refining



 Customer (organization) specific implementation



- By SaaS Helpdesk, on site consultant, Application Admin
- End User (dynamic, run-time)
 Personalization



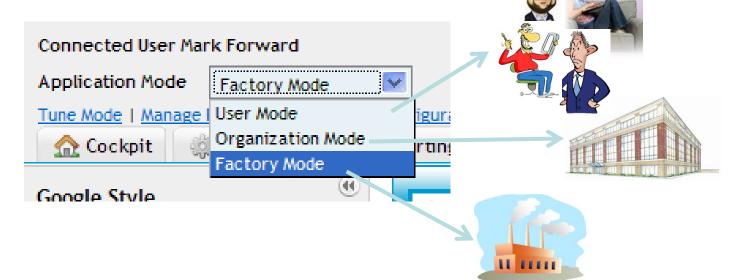


Application Mode Switcher

 Application Managers can switch between Application Modes

To view and manipulate the application at the

selected level







Application Modes explained

Application Modes can be used to review the various levels of customization



- Factory level = as shipped (the original standard application - PeopleBase)
- Organization level = as customized during implementation and/or by application administrator – FootieFans)
 - Also contains Factory Level where not overridden
- User level = all personal settings and options applied by an individual user
 - Also Factory and Organization level





Application Settings

- Some Application Behavior is developed as dynamically configurable
 - Next to Data itself, NLS and Modules/Menus
 - Preferences (Application Settings)
 - Such as Locale, Use Pictures for People,
 Units for Height and Weight, Default Value,
 Validation parameters, Date Format etc.
- Settings can be configured at Factory (default), Organization and User level





Application Settings Data Model

Application Settings



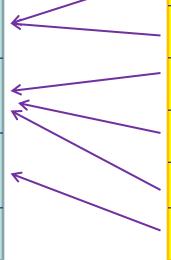
- * Name
- o Factory Value
- o Allowable Values
- o Description
- o Data Type

Customized Settings

- * Orgld
- o Value
- o UserId
- o Comment



Date Format	dd-mm-yyyy
Use Photo	Υ
Metric/ Imperial	m



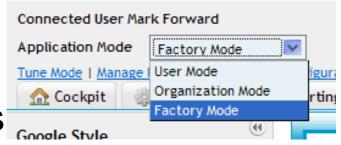






Determining application settings

Query all Application
 Settings & Factory Values

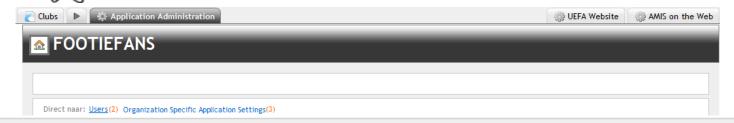


- Store them in the map user.settings
- If Application Mode is user or organisation
 - Query Org-level Customizations and apply to the same map (factory values are overridden)
- If Application Mode is user
 - Query User-level Customizations and apply to same map (overriding factory & org values)



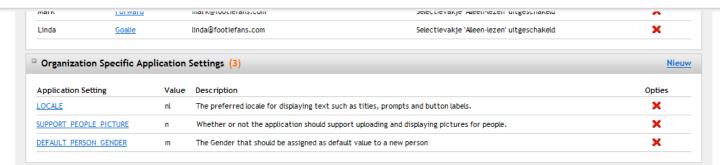


Configuring Application Settings



Organization Specific Application Settings (3)

Application Setting	Value	Description
LOCALE	nl	The preferred locale for displaying text such as titles, prompts and button labels.
SUPPORT PEOPLE PICTURE	n	Whether or not the application should support uploading and displaying pictures for people.
DEFAULT PERSON GENDER	m	The Gender that should be assigned as default value to a new person







Integrating Application Settings during development

#{user.settings['NAME']}





Date Pattern Application Setting

1	Additional Person Characteristics			
	Date Of Birth	04-05-1987	2	dd-MM-yyyy

3	Organization Specific Application Settings			* = Required Field
	Application Setting Value Description	DATE FORMAT PATTERN MM/dd/yy The format used for entering an	Lkp Asg Allowable Values Factory Value Comment on Customization	dd-MM-yyyy



Additional Person Characteristics				
Date Of Birth	05/04/87	₺	MM/dd/yy	



Height & Weight Converter

1	Weight (lbs) Height (ft)	5,77
2		id="PeopleWeight" value="#{bindings.PeopleWeigh

2	af:inputText id="PeopleWeight" value="#{bindings.PeopleWeight.inputValue}" label="#{nls['PEOPLE_WEIGHT']} #{jhsUser.settings['UNIT_OF_WEIGHT']=='m'?	' (kg)':'	(lbs) '}">
\Box	<f:converter converterid="WeightConverter"></f:converter>		
	<af:inputtext <="" id="PeopleHeight" th="" value="#{bindings.PeopleHeight.inputValue}"><th></th><th></th></af:inputtext>		
	<pre>label="#{nls['PEOPLE_HEIGHT']} #{jhsUser.settings['UNIT_OF_HEIGHT']=='m'</pre>	2 1 (m) 1: 1	(ft) '}" >
	<f:converter converterid="HeightConverter"></f:converter>		

3	Organization Specific	* = Required Field		
	Application Setting Value Description	M Should height we displayed in the	Lkp Asg Allowable Values Factory Value Comment on Customization	m,i



Weight (kg)	76,4
Height (m)	1,76



Weight Converter – lbs to kg

- Implement Converter interface
 - getAsObject() from request (UI) to model
 - getAsString() from model to User Interface
 - Read Application Setting from user object to determine conversion factor
- Register in faces-config.xml

```
<converter>
  <converter-id>WeightConverter</converter-id>
  <converter-class>nl.amis.jsf.WeightConverter</converter-class>
</converter>
```

Associate Converter with InputText

```
SIMB
```



Convert using Application Setting

Get Application Setting

```
private String getUnitOfWeight() {
    FacesContext ctx = FacesContext.getCurrentInstance();
    ValueBinding vb = ctx.getApplication().createValueBinding("#{jhsUser}");
    AppUser appUser = (AppUser)vb.getValue(ctx);
    return (String)appUser.getSettings().get("UNIT_OF_WEIGHT");
}
```

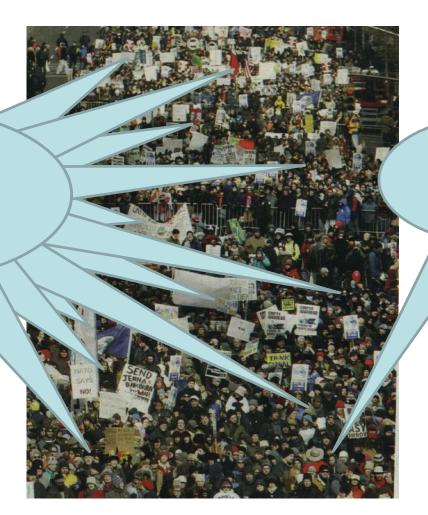
Implement getAsString()





Application Personalization

We are all individuals



l'm not...





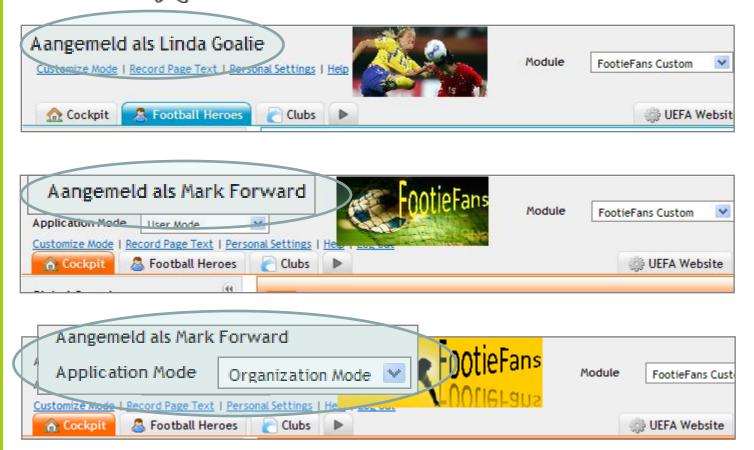
Personalization Features

- My Navigation History
- My Favorites (quick links, bookmarks)
- My own custom properties ('flex fields')
- My flavor of Date Format, Units for Weight, Height, Currency, Default Values
- My lingo in titles, labels, prompts & messages
- Personalized Menu-structure
- ... (my logo!)





The "Personal Touch"







Chances are that a standard application is not perfect!

- Some fields are never used by some organizations (or even legally forbidden!)
- Other fields are sorely missed
- To allow optimal customization, an application ideally allows
 - Customization of standard items
 - Addition of custom items
 - Associated with data records
 - Integrated in the application's pages, indiscernible from 'regular' items





ŗ jt	II. IG Adding the	"Caps" flex item	
1	Additional Person Characteristics		
	Date Of Birth 05/01/81	City of Birth Minsk	a
	Shoe Size	Position on Pitch	
	Website of Fanclub		
2	Application Mode Customize Mode Record Cockpit		
3	Define Flex Region PeopleFlexRegion		
	Shoe Size	Position on Pitch	
	Website of Fanclub		

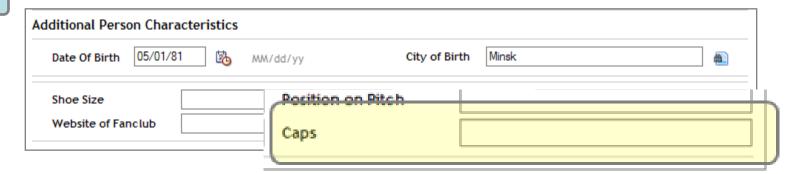




ug Adding "Caps" item (2)

Flex Region Definition PeopleFlexRegion OK Annuleren					
≖ Display Sequence	20		■ Display Type	Text Input	
■ Name	Caps		Display Width	4	
∗ Label	Caps		Display Height	1	
Label Translation Key	CAPS_PROMPT_KEY	4	Depends On Item	~	
Hint Text			Roles		
Hint Text TranslationKey		4	Rendered Expression		

5







Implementation of Flex Items

- Database:
 - Meta: tables for Flex Regions (containers for Flex Items to be page-linked) and Flex Items
 - Data: Flex Item Data Instances: based on Flex Item and associated with Primary Key of record

Flex Region
Usage
* Name

* Page
o Layout Cols
o Roles

o Rendered

Flex Items

* Orgld

* Userld

o Display Type

o PromptKey

o Comment

o Length

o Required?

* RecordId o Value

Flex Items



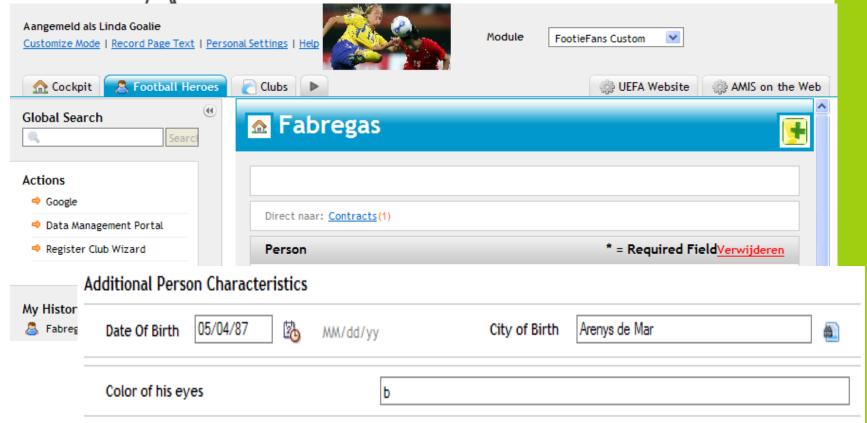
Implementation of Flex Items

- Every JSF Page that is flex item enabled:
 - PanelGroup per FlexRegionwith loop over FlexItems as
 - returned by the FlexItemManager bean for the page, region and Record Identifier
 - as retrieved from the Meta Data Service
 - Render proper component with data when available
 - inputText, selectOneChoice, inputFile,...
 - set attributes such as Rendered, Required, Label...





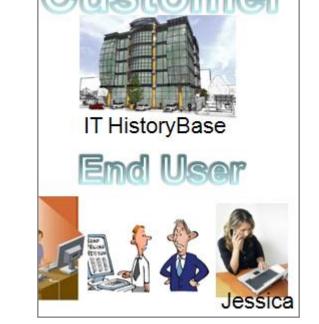
Login as LINDA...





PeopleBase is <u>not</u> a Football App

- Organization
 IT HistoryBase has customized the PeopleBase application under FootieFans
 - For creating IT HistoryBase
- With the most important IT companies in the World and their top employees
 - Pictures of logos and HQ
 Photographs of IT hotshots





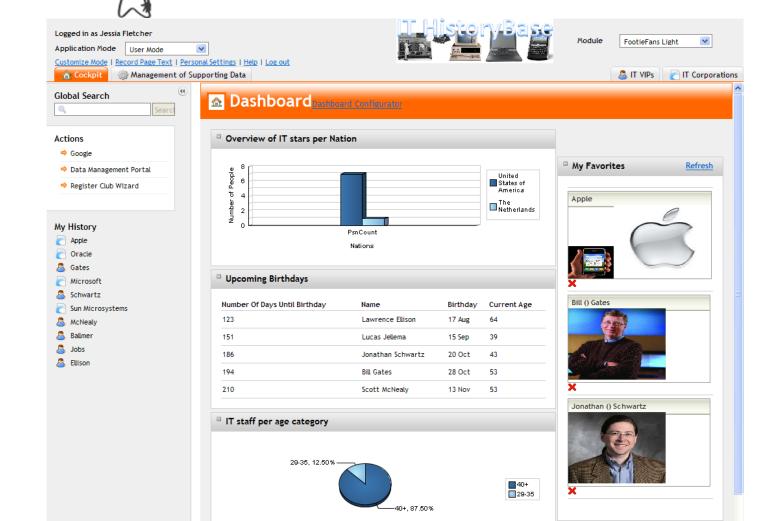








IT HistoryBase







- Trends in Application Development & Deployment and Administration
 - Web 2.0, RIA, Social Networking => internet trends enter the enterprise
 - Software as a Service
 - Customization at Organization Level
 - Personalization to fine-tune preferences
- JSF lends itself to run-time customization
 - Thanks to extensibility, programmatic control and EL expression bound attributes





Want to hear it again?

- JavaOne 2008 (5-9 May, San Francisco)
 - Birds of a Feather (BOF) session BOF-5224
- Anyone coming to work for AMIS is invited to

come to JavaOne 2008

Or Oracle Open World (September, San Francisco)





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